

Terms & Conditions of Use & Privacy Policy

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XpertOnline : Terms & Conditions & Privacy Policy

Terms & Conditions

XpertOnline, which is a web-based software application, is provided by i2i Telesolutions & Telemedicine Pvt. Ltd. (referred as i2i) . It functions like a dedicated portal which can be provisioned for specific users to exchange data electronically for the purpose of online consultation.

XpertOnline is designed for use by professional practitioners who are registered with their appropriate regional authorities.

Online consultations are provided by qualified practitioners who are solely responsible for their opinions expressed on the online portal. Information and opinions provided on or through the portal, are provided in good faith and for general instructional purposes only. A representative use model is that of senior and experienced practitioner (mentor) providing mentorship and professional opinion to mentees to help in the course of their professional practice.

All evaluative opinions and observations provided through the portal are based on reports, records, test results, images, and/or other data provided directly by the mentee on the portal and in no way are construed to be determinative of the recommendations given by the mentor. By deciding to engage the services, you acknowledge and agree that you are aware of this limitation and agree to assume the risk of this limitation. Furthermore, if you are a medical doctor, you agree and accept that: (i) the evaluation you will receive is limited and provisional; (ii) the second opinion is not intended to replace a full medical evaluation; (iii) the experts providing services through this site do not have important information about your patient that is usually obtained through a physical examination; and (iv) the absence of a physical examination may affect the medical professional's ability to evaluate your patient's condition, disease or injury.

- The opinion from the mentor or other assigned moderators does not signify that the treating clinician would be able to achieve the same standards or results.

- The information provided by the mentor is suggestive only. Any diagnosis, prescription or advice should be the decision and sole responsibility of the participant doctor using this material.

You also agree that the XpertOnline will not be used in any legal dispute including but not limited to litigation, arbitration, claim for disability benefits, claim for worker's compensation and/or malpractice claims against the users or the owners of the portal.

XpertOnline is not intended to be used during a medical emergency as it is not a substitute for medical care.

Sharing Personal Data and Medical Records :

Any data regarding a person which can be considered as personally identifiable information should not be shared on the portal without their explicit and prior consent. It is recommended that they be anonymized for the purpose of consultation in the absence of any prior consent.

The responsibility to obtain any patient consent as applicable, before sharing their records lies solely with the mentee (treating) clinician who is seeking an opinion. By accepting the terms and conditions and continuing to use the services, the treating clinician confirms that they do have the necessary patient authorization.

You agree to share your patients' personal data and their medical records as entered by you on the site with mentors for the sole purpose of providing you with an opinion for the services that you choose.

The owners of the portal do not share your patient data with any third party or service provider

Privacy Policy

i2i values the privacy of all users and visitors to its portals and applications. This privacy policy is effective on the 31st. March 2019 and it summarizes what information we might collect from a registered user or other visitor (“you”), and what we will and will not do with it.

Please note that this privacy policy does not govern the collection and use of information by companies that i2i does not control, nor by individuals not employed or managed by i2i. If you visit a Web site that we mention or link to, be sure to review its privacy policy before providing the site with information.

What we do with your personally identifiable information :

It is always up to you whether to disclose personally identifiable information to us, although if you elect not to do so, we reserve the right not to register you as a user or provide you with any products or services. “Personally identifiable information” means information that can be used to identify you as an individual, such as, for example:

- your name, company, email address, phone number, billing address, and shipping address
- your i2i user ID
- any account-preference information you provide us
- your computer’s domain name and IP address, indicating where your computer is located on the Internet
- session data for your login session, so that our computer can ‘talk’ to yours while you are logged in

If you do provide personally identifiable information to us, either directly or through a business partner, we will:

- not sell or rent it to a third party without your permission — although unless you opt out, we may use your contact information to provide you with information we believe you need to know or may find useful, for example news about our services and products and modifications to the Terms of Service;

- take commercially reasonable precautions to protect the information from loss, misuse and unauthorized access, disclosure, alteration and destruction ;
- not use or disclose the information except:
 - as necessary to provide services or products you have purchased
 - in other ways described in this privacy policy or to which you have otherwise consented ;
 - in the aggregate with other information in such a way so that your identity cannot reasonably be determined (for example, statistical compilations);
 - as required by law, for example, in response to a subpoena or search warrant;
 - to outside auditors who have agreed to keep the information confidential;
 - as necessary to enforce the Terms of Service;
 - as necessary to protect the rights, safety, or property of I2i, its users, or others; this may include (for example) exchanging information with other organizations for fraud protection and/or risk reduction

Other information we collect :

We may collect other information that cannot be readily used to identify you, for example the domain name and IP address of your computer. We may use this information, individually or in the aggregate, for technical administration of our Web site(s); research and development; customer- and account administration; and to help us focus our marketing efforts more precisely.

Cookies

i2i uses “cookies” to store personal data on your computer. We may also link information stored on your computer in cookies with personal data about specific individuals stored on our servers. If you set up your Web browser so that cookies are not allowed, you might not be able to use some or all of the features of our Web site(s).

External data storage sites :

We may store your data on servers provided by third party hosting vendors with whom we have contracted.

Your privacy responsibilities :

To help protect your privacy, be sure:

- not to share your user ID or password with anyone else;
- to take customary precautions to guard against “malware” (viruses, Trojan horses, bots, etc.), for example by installing and updating suitable anti-virus software.

Notice to European Union users :

i2i's operations are located in India. If you provide information to us, the information may be stored outside the European Union (EU) in servers in various locations worldwide as hosted by our cloud services vendors. By providing personal information to us, you are consenting to its storage and use as described herein.

Changes to this privacy policy :

We reserve the right to change this privacy policy as we deem necessary or appropriate because of legal compliance requirements or changes in our business practices. Any changes to the policy will be notified on the portal through a revised consent form.

Questions or comments :

If you have questions or comments about i2i's privacy policy, send an email to contactus@i2itelesolutions.com., or contact us via any of the ways described in the portal.